

T.A.C.S. The Auto Collision Specialists, Inc.

LIFETIME WARRANTY

T.A.C.S. The Auto Collision Specialists (T.A.C.S.) provides this lifetime warranty on all repairs relating to the current loss. It will apply to all items originally estimated -- for as long as you own the vehicle. This warranty shall cover defects occurring under normal conditions. Damage caused by accidents, negligence, abuse, misuse, exposure to elements, or paint chipped by driving conditions shall not be covered under the scope of this warranty. Other exclusions include: sublet work as listed on the repair order, tires, batteries, mechanical parts, wiper blades, oils, and air conditioning; however, these items may be covered by the respected manufacturer's warranties.

T.A.C.S. warrants its paint for the life of the vehicle against: cracking, checking, loss of gloss caused by hazing, chalking or fading, peeling and blistering caused by moisture, provided the refinishing is done over original undamaged factory finishes or over original equipment manufacturer replacement parts. RUST RELATED CONDITIONS AND STONE CHIPS SHALL NOT BE COVERED UNDER ANY SCOPE OF THIS WARRANTY.

It is understood that all repairs will conform to generally accepted industry standards in use at the time your repairs are completed. T.A.C.S. reserves the right to correct any problems found with the repair, before paying to correct or replace any items found to be inferior in quality or workmanship.

T.A.C.S. will pay to correct or replace any item found to be inferior in quality or workmanship at no cost to you. Should any questions arise concerning this warranty T.A.C.S. will need to be informed of the nature of the problem, so it may be corrected. In the event of a claim this warranty must be presented with a signed copy of the corresponding final bill and lifetime warranty. No warranty work will be performed prior to a review by our management team. All warranties are at the discretion of management after a full review of the warranty claim. A FREE Loaner car is not available for any warranty claim.

T.A.C.S. shall not be responsible for loss of use, loss of time, inconvenience, towing, rental, lodging or loss of business, or any other incidental or consequential damages.

IT IS UNDERSTOOD BY BOTH T.A.C.S. AND THE CUSTOMER LISTED BELOW THAT ANY WARRANTY CLAIM MUST BE ACCOMPANIED BY THE SIGNED FINAL BILL AND LIFETIME WARRANTY.

Customer Name _____ Repair Order Number _____

T.A.C.S. Authorized Signature _____ Date _____